



Rates, Policies, and Terms

Rates and Inclusions

All rates are quoted per night in South African Rand (ZAR) and include 15% Value Added Tax (VAT).

Please note that these rates exclude the Conservation Levy, which is charged per person per night. Rates are subject to change without notice.

Exclusive-use rates for MBAZO and DZOMBO Safaris are available upon request and depend on availability.

A minimum stay of two nights is required over weekends unless otherwise agreed.

Child Policy

Children of all ages are welcome. Children who are twelve years of age or older are considered adults and pay the full adult rate. If one adult and one child share a Villa, the adult pays the per person sharing (PPS) rate and the child pays the child rate.

When two children under the age of 12 share a room, the full adult sharing rate applies.

The Family Villa accommodates one to four guests—either two adults and two children or up to four adults in total.

Rate Inclusions

Accommodation at Mbazo & Dzombo Safaris includes two daily game drives on open safari vehicles. However, children under 12 years are not permitted on scheduled morning and afternoon game drives.

Instead, a 40–45 minute morning Bumble Bee Drive is provided for children. Family game drives are available for an additional fee and subject to availability. Child-minder services are offered at an extra cost if parents wish to participate in the scheduled game drives. All meals and beverages (excluding premium brands) and Wi-Fi are included.

Rate Exclusions

The following items are not included in the rates:

- Purchases from the curio shop
- Premium beverages
- Spa treatments
- Transport to and from the reserve
- Tourism levy, airport taxes, and landing fees (where applicable)
- Walking safaris
- Conservation levy

Child Policy for Game Drives

Children under 12 years are not allowed on scheduled game drives with other guests.

Family drives for children under 12 are available at an additional cost of R4,000 per drive, subject to availability and must be booked in advance.

All ages are welcome at the lodge, and the adult rate applies to those 12 years and older, who are permitted on game drives.

Cancellation Policy

All cancellations must be made in writing. The cancellation fees are as follows:

- Up to 61 days prior to arrival: 10% of the full booking value (inclusive of VAT)
- 31 to 60 days prior to arrival: 25% of the full booking value (inclusive of VAT)
- 15 to 30 days prior to arrival: 75% of the full booking value (inclusive of VAT)
- 14 days or less prior to arrival: 100% of the full booking value (inclusive of VAT)

Abbreviations

FI: Fully Inclusive of all meals, beverages (except premium brands), and two open Land Cruiser safaris daily.

Standard Terms & Conditions

Rates are strictly confidential and are not to be disclosed to anyone outside the Operator.

Only rack rates or special rates may appear on the Operator's website or in any public publication.

STO rates, terms, and conditions apply exclusively to bona fide tour operators and travel agents. A

All guest information, including copies of passports or IDs, must be provided to Mbazo Safari Collection and Black Rhino game reserve.

Check-in is from 14h00 onwards and check-out is before 10h30, unless otherwise agreed. It is essential that all guests have appropriate travel and medical insurance.

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